



Shipping Policy

We ship beauty & wellness joy to you

1. Delivery Areas

South Africa only: 5-9 business days

2. Shipping Costs

- Flat rate of R100.00 for all order under 20 items
- Orders of 20+ items - Free delivery.

3. Processing Time

- Business Days: Monday to Friday
- Weekends/public holidays = next business day.

4. Tracking

Get tracking via SMS/email once shipped.

5. Delivery Delays

- Delivery options and fees are shown at checkout. Estimated times are not guaranteed.
- Courier strikes/holidays → we'll update you ASAP
- Risk passes to you once the courier collects the parcel. Please inspect items on delivery and report damages within 24 hours.

6. Lost/Stolen Packages

- Report within 7 days → reship/reprocess.
- Proof of delivery = you're covered.

7. Contact Us

info@beautydivine.co.za | Whatsapp 068 685 5001